Support Ticket Create

Transaction ⌄

Registrations

Real Estate Approved Project History
Application Status For Project
Hearing Pending List
Update Promoter Info
Application for Revoke Process

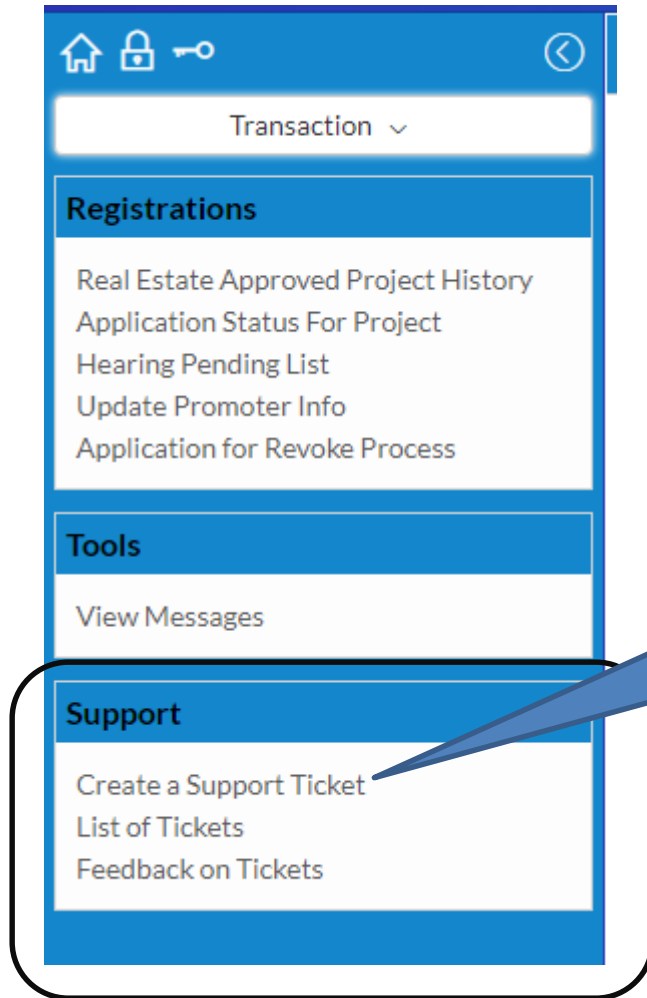**Tools**

View Messages

Support

Create a Support Ticket
List of Tickets
Feedback on Tickets

Click on "Create a Support Ticket" link to create a ticket to department

Support Ticket Create Screen

List of Tickets

After submitting the ticket it will come into "List of Tickets", the next menu of "Create a Support Ticket". By default it will display all the Open issues. You can select "Status" on filter to show closed also

Select status to filter

Click to view all feedbacks

List of Tickets

− Filters ⑤ Print PDF Excel   Total no of records: 3   Page No. 1 ▼ of 1

Ticket No.	Name	Mobile
ALL	ALL	ALL

Email	Status	
ALL	Open ▼	

Search   Clear

SL#	Ticket#	Date of Submission	Subject	Purpose	Name	Mobile	Email	Feedback	iew	Status
1	HIRA-SUP-00000006	30/09/2019	test 3	Agent rectification re-submission issue				Reply	View Feedbacks	Open

Click to open reply window

Reply Feedback

Clicking on "Reply" link it will open the below screen to provide any further feedback or reply on feedback etc.